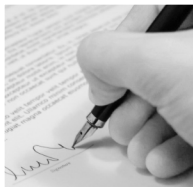




## Our Quality Policy

CGP EXPAL INC. recognizes the paramount importance of customer satisfaction.



### A Commitment

CGP EXPAL INC. is primarily tasked with delivering a quality product that meets the needs and expectations of its customers. Through their skills and expertise, each employee is committed to providing packaging products and services that meet the specific requirements of the client.



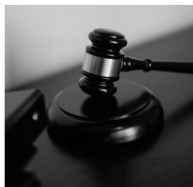
### Clear Objectives

Each year, CGP EXPAL INC. sets objectives within its integrated management system to mitigate risks while continuously improving and optimizing overall performance.



### Active Participation from Everyone

Such an approach requires the active participation and support of every employee to ensure the effectiveness and efficiency of the system. CGP EXPAL INC. ensures the consultation and involvement of workers and their representatives at all levels of the process.



### Respect for Our Obligations

CGP EXPAL INC. is committed to adhering to all compliance obligations, legal requirements, and other commitments applicable to its various operational areas.



### Adequate Resources

The management of CGP EXPAL INC. is committed to allocating all necessary resources and means to achieve its objectives and maintain management systems.



### Performance Monitoring

CGP EXPAL INC. monitors the effectiveness and performance of its system using performance indicators such as the rate of non-conformity, customer complaints, and requests for corrective actions.



### A Commitment to Continuous Improvement

CGP EXPAL INC. actively encourages the identification and promotion of improvement opportunities. Employees are urged to report potential process enhancements aimed at refining methodologies, streamlining operations, and maximizing resource utilization.

Do you have an improvement idea?

Share it!